

LIMITED LIFETIME WARRANTY

INFINITY
from **MARVIN**
REPLACEMENT WINDOWS

Other Exclusions

- **Warp.** Bow, twist, and warp of doors shall not be considered defects unless in excess of $\frac{1}{4}$ " in the plane of the door.
- **Synthetic Stucco.** Installation in structures that do not allow for proper moisture management, e.g., exterior insulation and finish systems (EIFS) or "synthetic stucco" is not covered under the Limited Warranty.
- **Thermal Efficiency.** Infinity does not warrant the amount or percentage of argon or other inert gas present in insulating glass at any time after manufacture. Inert gas dissipates over time, and may be ineffective in products manufactured with capillary tubes. Thermal efficiencies vary with the application of the product. Infinity does not warrant a specific level of thermal efficiency will be maintained by inert gas, low emissivity coatings, or other product features.
- **Condensation.** Condensation is not a product defect, but the result of excess humidity. Condensation, frost, or mold, mildew, or fungus on product surfaces is not covered by the Limited Warranty.
- **Finish Degradation.** Degradation or failure of the Ultrex® finish, hardware, or other components due to conditions such as air pollutants, acid rain, salt, sand, chemicals, or other corrosive or abrasive substances is not covered by the Limited Warranty.
- **Screens.** Screens are not designed to, and will not prevent falls.
- **Suitability.** Determining the suitability and compliance with local or other applicable building codes or standards, of all building components, including the use of any Infinity product, and the design and installation of any flashing or sealing system, is the responsibility of the buyer, user, architect, contractor, installer, and/or other construction professional. Infinity will not be liable for any problem or damage relating to inappropriate or faulty building design or construction, maintenance, installation, or selection of products. Infinity does not warrant any product's compliance with local or other applicable building codes or standards, or its suitability for use in connection with a project seeking third party certification to any standard.

Disclaimers, Limitations, and Additional Terms and Conditions

Disclaimers. This Limited Warranty is the only warranty, written or oral, express or implied, provided by Infinity. No dealer, employee, or agent of Infinity, nor any third party, may create or assume any other liability, obligation, or responsibility on behalf of Infinity. ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. Any implied warranty which cannot be disclaimed under applicable law will be limited in duration to the shortest permissible term and, in any event, will not exceed the term of the applicable express limited warranty; the requirements for presenting any claim so affected will be as provided in this Limited Warranty. Any product or component not specifically subject to this Limited Warranty or another written Infinity product warranty is provided AS IS and without warranty. This Limited Warranty gives you specific legal rights and you may also have other rights, which may vary from state to state. THIS WARRANTY IS NOT A WARRANTY OF FUTURE PERFORMANCE OR A STATEMENT OF THE USEFUL LIFE OF ANY INFINITY PRODUCT, BUT ONLY A WARRANTY TO REPAIR, REPLACE, OR REFUND.

Limitations. IN NO EVENT WILL INFINITY BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. IN NO EVENT WILL INFINITY'S LIABILITY EXCEED THE PRICE PAID FOR THE AFFECTED PRODUCT OR COMPONENT. The limitations of warranty and liability set forth herein shall survive and apply, even if the exclusive remedy set forth in this Limited Warranty is found to have failed of its essential purpose.

Certifications and Ratings. Many standard Infinity products are labeled with the Window & Door Manufacturers Association (WDMA) Hallmark Certification. WDMA Certification is based on the performance of a single sample of the product at the time of manufacture. Many standard Infinity products are labeled with National Fenestration Rating Council (NFRC) ratings. NFRC ratings are based on a combination of computer simulations and physical testing of product samples. Certifications and ratings apply to single products only and do not apply to mulled or combined products. Performance of individual products may vary and will change over time, depending upon the conditions of use. WDMA certifications and NFRC ratings are not performance warranties. For details on Hallmark Certification, go to www.WDMA.com. For details on NFRC Energy Performance ratings, go to www.NFRC.org.

No Waiver. Infinity may, in its discretion, extend benefits beyond what is covered under this Limited Warranty. Any such extension shall apply only to the specific instance in which it is granted, and shall not constitute a waiver of Infinity's right to strictly enforce the exclusions, disclaimers, and limitations set forth in this Limited Warranty in any or all other circumstances.

Warranty Claims. All warranty claims must be made within sixty (60) days of the appearance of the defect. To make a warranty claim, contact your local Infinity dealer or distributor. If you do not know the name of your local dealer or distributor, use the "View Retailers" feature at www.infinitywindows.com, or call 800-533-6898 to locate the one nearest you. If, after five days, your dealer or distributor has not responded, send a written request to Infinity Windows & Doors, PO Box 100, Warroad, MN 56763, Attn: Warranty Department. Include the following information: your name, address, and telephone number, the date you purchased your product, the name of the dealer or distributor from whom you purchased your product, a description of product, order number (etched in the corner of each glass pane), specific definition of problem or defect, actions you have taken and contacts you have made with your local dealer or distributor. Once we've received your letter, we will respond to your claim promptly.

**2009 and 2010 Federal Tax Credit
 Certified NFRC Unit Values
 Infinity Qualifying Products with:**

Low E II Glass*



Infinity Product Lines with Low E II Glass 3mm pane, argon filled	U-Factor Low E II	SHGC Low E II	U-Factor Low E II with GBG	SHGC Low E II with GBG	U-Factor Low E II with SDL	SHGC Low E II with SDL
Infinity Awning	0.29	0.30	0.30	0.27	0.30	0.27
Infinity Insert Awning	0.29	0.30	0.30	0.27	0.30	0.27
Infinity Casement	0.29	0.30	0.30	0.27	0.30	0.27
Infinity Insert Casement	0.29	0.30	0.30	0.27	0.30	0.27
Infinity Casement Picture	0.28	0.34	0.29	0.31	0.29	0.31
Infinity Insert Casement Picture	0.28	0.34	0.29	0.31	0.29	0.31
Infinity Double Hung	0.30	0.32	0.31	0.29	0.31	0.29
Infinity Double Hung Picture	0.28	0.34	0.29	0.30	0.28	0.30
Infinity Glider	0.30	0.32	0.31	0.29	0.31	0.29
Infinity Insert Double Hung	0.30	0.32	0.31	0.29	0.31	0.29
Infinity Insert Double Hung Picture	0.28	0.34	0.29	0.31	0.29	0.31
Infinity Insert Glider	0.30	0.32	0.31	0.29	0.31	0.29
Infinity Sliding French Door	0.29	0.29	0.29	0.26	0.31	0.26

Qualifying Products Non-qualifying Products.

***Larger size units may require thicker glass which may not qualify.
 *Contact Infinity Inside Sales Support for further details.**

Notes:

- U-Factor: (Btu/hr-sq. ft-*F) The lower the U-Factor, the greater the resistance to heat flow and the better its insulating value.
- SHGC: Solar Heat Gain Coefficient - The lower a window's SHGC, the less solar heat it transmits and the greater its shading ability.
- Capillary tubes are required for insulating glass units at high elevations. Argon will not be furnished in units with capillary tubes. Please reference High Altitude information.



These products are certified according to the stringent energy efficient guidelines set by the U.S. Environmental Protection Agency and the U.S. Department of Energy for the North, North/Central, South/Central and Southern regions of the country. These guidelines are based on heat loss and heat gain in various regions of the country.



Product Values are determined using the National Fenestration Rating Council procedures for determining fenestration product values. NFRC is a non-profit organization that provides fair, accurate and credible energy performance ratings for windows and doors.

This information is provided as a convenience to our customers. Infinity does not warrant a specific level of thermal efficiency will be achieved by inert gas, low emissivity coatings, or other product features. Product ratings are based on the performance of a single sample of the product at the time of manufacture, and conformance of individual products to any rating standard is not warranted. Performance of individual products may vary and will change over time, depending upon the conditions of use. Ratings apply to single products only and do not apply to mulled or combined products.

Determining the suitability and compliance with local or other applicable building codes or standards, of all building components, including the use of any Infinity product is the responsibility of the buyer, user, architect, contractor, installer, and/or other construction professional. Installation is the responsibility of the installer. Infinity does not warrant any product's compliance with local or other applicable building codes or standards, or its suitability for use in connection with a project seeking third party certification to any standard, or that it will qualify for a tax credits.

2009 and 2010 Federal Tax Credit
 Certified NFRC Unit Values
 Infinity Qualifying Products with:

LoE³-366® Glass*

INFINITY
 from **MARVIN**
 REPLACEMENT WINDOWS

Infinity Product Lines with LoE ³ -366® Glass 3mm pane, argon filled	U-Factor LoE ³ -366	SHGC LoE ³ -366	U-Factor LoE ³ -366 with GBG	SHGC LoE ³ -366 with GBG	U-Factor LoE ³ -366 with SDL	SHGC LoE ³ -366 with SDL
Infinity Awning	0.29	0.20	0.29	0.18	0.29	0.18
Infinity Insert Awning	0.29	0.20	0.29	0.18	0.29	0.18
Infinity Casement	0.29	0.20	0.30	0.18	0.30	0.18
Infinity Insert Casement	0.29	0.20	0.30	0.18	0.30	0.18
Infinity Casement Picture	0.27	0.23	0.28	0.21	0.28	0.21
Infinity Insert Casement Picture	0.27	0.23	0.28	0.21	0.28	0.21
Infinity Double Hung	0.29	0.21	0.30	0.19	0.30	0.19
Infinity Double Hung Picture	0.27	0.22	0.28	0.20	0.28	0.20
Infinity Glider	0.30	0.21	0.30	0.19	0.30	0.19
Infinity Insert Double Hung	0.29	0.22	0.30	0.19	0.30	0.19
Infinity Insert Double Hung Picture	0.27	0.22	0.28	0.20	0.28	0.20
Infinity Insert Glider	0.29	0.21	0.30	0.19	0.30	0.19
Infinity Sliding French Door	0.29	0.19	0.29	0.17	0.30	0.17
Infinity Sliding Patio Door	0.28	0.22	0.28	0.20	0.29	0.20
Infinity Polygons & Picture	0.29	0.24	0.29	0.22	0.29	0.22

 **Qualifying Products. Most sizes qualify with LoE³-366® glass, 3mm pane, argon filled.**

***The following larger size windows may require thicker glass which may not qualify:**

- Casement and Insert Casement Windows with GBG and SDL taller than 60".
- Double Hung and Casement Picture/Fixed Windows larger than 60"x 60".
- Double Hung and Casement Picture/Fixed Windows tempered and larger than 60"x 48".

***Contact Infinity Inside Sales Support for further details.**

Notes:

- **U-Factor: (Btu/hr-sq. ft-°F)** The lower the U-Factor, the greater the resistance to heat flow and the better its insulating value.
- **SHGC: Solar Heat Gain Coefficient** - The lower a window's SHGC, the less solar heat it transmits and the greater its shading ability.
- **Capillary tubes are required for insulating glass units at high elevations. Argon will not be furnished in units with capillary tubes. Please reference High Altitude information.**



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